



### Go Online • Total Recall Client Web

With the power and popularity of the internet, your customers want to utilize the web to its fullest potential. Total Recall offers a state-of-the-art web interface that provides both your self-storage and mobile storage customers access to easy to use online account management features.

#### Self-Storage Client Web

Your self-storage customers have the ability to manage their customer account online, view their current balance, make payments, reserve units, and inventory the contents of their units online. Potential customers can view the latest prices and unit size availability, place an order online and have an email confirmation of their reservation within minutes.

#### Mobile Storage Client Web

Your mobile storage customers have the ability to manage their customer account online, view their current balance, make payments, schedule an order for a mobile container, and even inventory the contents of their containers online. Potential customers can quickly create a quote by just entering the zip code and choosing the unit size.

### TOTAL RECALL KEY FEATURES

- Directly connects to the SQL Database, so every transaction is live.
- There is no need for third party web tools.
- Customizable look and branding.
- Fully integrated call center management with an easy to use interface for call center support.
- Customers can reserve units online.
- Customers can pay online with a credit card.
- Mobile clients can easily get a quote online.