

DHS Announces the New Smarter, Faster Total Recall™ SQL Web 10.0

*The only solution to include
Unlimited Web Users and Unlimited
Internal Users at no cost.*

For over 15 years DHS has offered the most feature rich and cost effective software within the information management industry. Unlike the competition, DHS offers a top of the line solution with no incremental cost for additional web and internal users. The testimonies of DHS's customers point to our unwavering commitment to superior software solutions and first-class customer service. "We chose DHS because of their exceptional support, comprehensive suite of technology and unmatched billing capabilities." Price Brannon, Retrievevex¹.

The new TR SQL Web 10.0 provides your customers with the ultimate in client web access technology and continues to provide no restrictions on the amount of web users; in fact, each additional web user is free. The new TR SQL Web 10.0 is the industry's most complete end-to-end solution for client web access and includes a smarter interface, faster search results, and added flexibility. DHS offers the most advanced Records Management, Vault Management, and Destruction Management software as well as fully integrated imaging technologies such as Scan on Demand™ and High Speed Digital Imaging. The solutions developed by DHS consistently improve our clients' businesses by increasing internal efficiencies and providing technology that generates revenue in ways the competition cannot.

*By Chuck Sowers, VP Sales
DHS Worldwide Software Solutions*

The New TR SQL Web 10.0

Unlimited Users. Since there are no incremental costs per web user, your sales team will have the freedom to encourage every client to use the web to place orders. In addition to the TR SQL Web, all Total Recall SQL Management software components support unlimited users and unlimited customers at no additional cost. "Since there is no charge for additional users, we have experienced substantial cost savings. With over 29,000 web users and growing, implementing Total Recall SQL has not only provided our clients with the most advanced client web interface but has also greatly reduced customer service cost." Price Brannon, Retrievox.

Smarter Interface. The new TR SQL Web 10.0 provides a consistent and easy to use interface for online orders. The Add Inventory screen provides a simple yet robust interface for clients to enter new inventory for pickup. Barcode labels can also be printed directly from the client web allowing seamless inventory processes. Client orders are automatically merged with internal work orders based on criteria such as due dates and delivery sites, providing your warehouse and dispatching team a competitive advantage with a simplified check and balance process—from order generation to wireless driver scanning.

Faster Searches. Utilizing the latest technology in web development methods, TR SQL Web 10.0 incorporates many performance enhancers that will retrieve data faster and provide quicker screen refreshes, designed to help your clients make quick, smart, and cost-effective decisions—right at the moment it matters most.

Additional Flexibility. The flexibility in TR SQL Web 10.0 is unmatched. Additional web captions and fields are definable by client and by client department. Administrative client users have more control over internal employees as well as new employee management tools for large organizations.

More Customizable. In addition to enhanced abilities that define captions and custom reports per client, TR SQL Web 10.0 also provides the ability to create a continuous transition from your existing website to the client web interface. The web screen, colors and fonts can easily be updated utilizing the integrated Cascading Style Sheet (CSS) technology.

Total Recall SQL – Compare the Difference

DHS further extends our edge over the competition by providing a comprehensive suite of technology that efficiently manages the entire information management cycle. The Total Recall SQL software suite is scalable from one operating entity to supporting scores of operations across multiple time zones and countries in a central database.

Vault Management. Total Recall is the number one choice of data protection companies worldwide. Total Recall SQL provides the latest in tape and vault management functionality, including the most comprehensive Tape Management System (TMS) Integration feature designed to work with large accounts that have their own tape management software. In addition, the software includes an intuitive media management web interface designed specifically for tape management. This functionality provides your clients with an easy method to view and manage their inventory including return dates as well as import list for outbound/inbound processing.

Destruction Bin Management. Total Recall also has a comprehensive Destruction Bin Management module designed specifically for managing all aspects of destruction bin scheduling and management, complete with routing, bin inventory management and wireless or cellular enabled barcode scanning programs. In addition, the software includes special functionality for verifying and managing the process of destroying boxes in inventory. Your destruction clients also have online access to view invoices, authority/certificate of destruction reports as well as monitor service orders.

Digital Imaging. Total Recall offers Scan on Demand and High Speed digital imaging software solutions that are fully integrated into the base product. Scan on Demand gives your customers the ability to order the digital delivery of any file/document. These digital documents are available for your customer to view on the web perpetually. Built in functionality automatically bills the customer for the amount of hard drive space used to store the digital documents. Also, with the Total Recall SQL software you can automatically bill your customer a fee each time they view a digital document on the web.

Effectively Manage Multiple Municipalities in a Single MS SQL Database. Our MS SQL Total Recall Software is the only product in the industry designed to manage multiple distinct locations in a single installation of the software. For instance, the software allows overlapping bar codes in different jurisdictions, supports multiple time zones, multiple barcode configurations, and multiple location layouts. These are only a few of the multi-site features built into the Total Recall MS SQL product. "Operating each facility as its own FBU has provided numerous processing efficiencies including workflow separation and accelerated routing. This technology has removed prior acquisition concerns such as re-barcoding inventory – greatly reducing costs." Price Brannon, Retrievox.

If you want a client web solution that is flexible, scalable, and easy to use, and delivers outstanding value and competitive advantage, there's no comparison to the new TR SQL Web 10.0. For a demonstration of the new TR SQL Web 10.0 or for more information on the most powerful and feature rich software in the information management industry, call (800) 377-8406 or visit us at www.dhsworldwide.com. Find out why so many companies have switched to Total Recall.

Toll Free 800.377.8406 International 904.213.0448
Sales@DHSWorldwide.com

We hope to see you at our exhibitors
booth #'s 403 & 405.

¹*Retrievox is a privately held company with headquarters in Conshohocken, PA servicing the New York Metropolitan, Delaware Valley, Greater Boston, Washington DC, Connecticut, Greater Cincinnati, Omaha Nebraska, Las Vegas and other markets. Retrievox chose DHS Worldwide's Total Recall to manage its record centers, vaults and direct destruction operations. As of February 2011, Retrievox has over 5100 customers, stores over 6.8 million boxes and 49.5 million files, supports 29,000 web users AND growing quickly.*