

# Total Recall

Software empowers multi-site  
& mobile self-storage operators

**M**ulti-site self-storage and mobile-storage operators are discovering the benefits of Total Recall software.

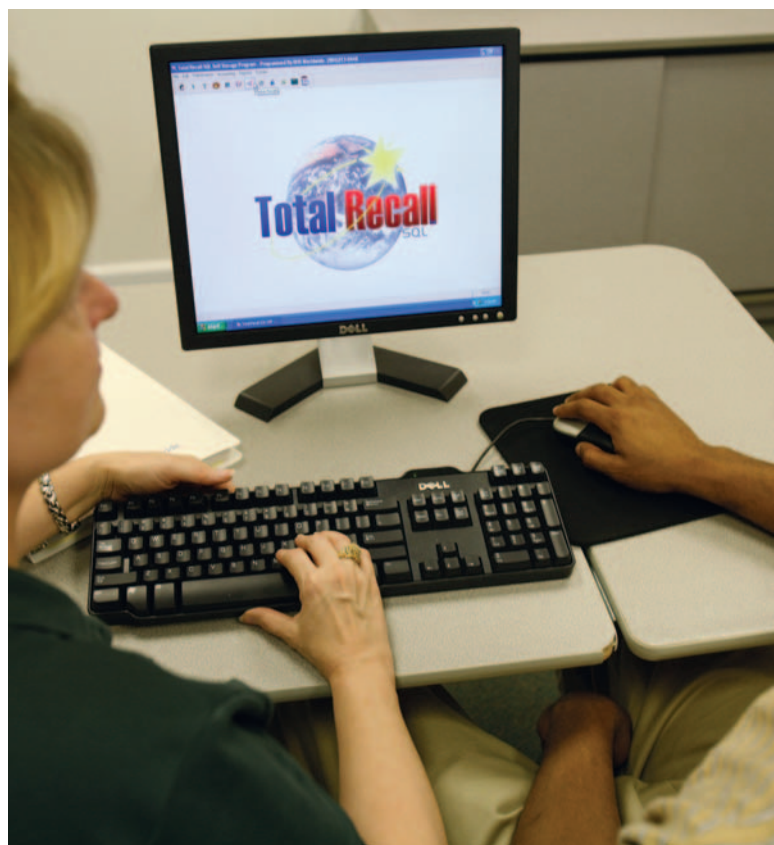
Powered by Microsoft's state-of-the-art SQL database engine, Total Recall—developed by DHS Worldwide—enables multiple storage sites to be operated out of a single database. The software provides numerous management benefits, including the following:

- Billing for numerous sites may be centralized and handled by the main office.
- Managers may access information for all sites instantly, permitting prompt, informed decisions.
- Pricing changes can be made instantly from the central office.
- Consolidated reports can be printed anytime without merge processes.
- Real-time information about any—or all—sites may be accessed on demand.

“The software allows us to identify issues at sites and rectify them before they become problems,” says Monte Ellis, of Storage Mart. “We have consolidated our 50-plus sites into a single installation of the Total Recall software, and it has given us the ability to make informed decisions in a much more expedited manner.”

## Mobile Management

The software also manages mobile-storage operations. Several major players in the mobile-storage market have already jumped on the bandwagon. Hideaway Storage, for example, now operates 10 self-storage sites and two mobile sites in a single installation of the Total Recall software. Prior to converting to Total Recall, Hideaway Storage operated 10 separate installations of another software product and had no practical way to manage mobile sites.



“We find the centralized model much more efficient, and the software has specific functionality designed for the management of mobile storage units,” explains Gary Crawford, Hideaway's controller. “We have been very happy with our decision and we have found that DHS Worldwide, the developer of the Total Recall software, is always willing to look for positive suggestions on how to make the product better.”

## Software Central

A centralized database model offers numerous advantages, none more important than the ability to manage multiple sites from a central point. Readily accessible data enables upper management to make rapid and informed decisions.

“One concern I hear multi-site managers raise is how much time it takes to get individual site managers to comply with requests,” says Steve Hyman, president of DHS Worldwide. “As companies get larger and add more sites, it becomes more difficult to get every site manager to consistently follow procedures and promptly comply with requests. Our software allows central control of these processes. We believe Total Recall will revolutionize the way operations are managed.”

**ISS**

*For a free demo or more information on DHS Worldwide, call 800.377.8406; visit [www.dhsworldwide.com](http://www.dhsworldwide.com).*



## **Attention Multi-Site Self-Storage Operators!**

Manage multiple sites in a single MS SQL database with **TOTAL RECALL** Self-Storage Software.

Total Recall gave us the power to consolidate our 50+ facilities into a single SQL database. Now we can make and implement immediate and informed decisions regarding every aspect of our business while implementing effective and strategic control mechanisms to identify issues before they arise.

— Monte Ellis, **Storage Mart**

## **Attention Mobile Storage Operators!**

**TOTAL RECALL** Mobile Storage Software is the most comprehensive solution for your business.

We have been extremely pleased with the Total Recall Software. It has allowed us to combine our 10 traditional storage facilities, our mobile storage operations and our valet moving services into a centralized database. This provides tremendous operating and reporting efficiencies.

— Gary Crawford, **Hideaway Storage**

# Get the Solution.

Call 1-800-377-8406  
or visit [www.dhsworldwide.com](http://www.dhsworldwide.com)

